

Dudley Wood Surgery - Monthly Newsletter!

"Maximising Health and Wellbeing"

Welcome to Our Monthly Newsletter!

We're excited to keep you informed about what's happening at Dudley Wood Surgery. Here's the latest news, important dates, and helpful reminders for this month.

■ September Newsletter – Your Monthly Update from the Surgery

Flu vaccine appointments are live from 1st October, starting with **pregnant patients** and other eligible groups. We encourage all eligible patients to protect themselves this winter.

Bookings Now Open For Covid Vaccines

From October, we will begin taking bookings for:

- Flu vaccinations
- COVID-19 vaccinations
- RSV vaccinations (for those who are eligible)

Please look out for invitations or contact the surgery to book your appointments.

What Have We Achieved?

We're proud to share that Dudley Wood Surgery has officially achieved **Modern General Practice** status!

This means we're now delivering care in new, improved ways — making it easier, faster, and safer for you to access the help you need. With enhanced digital systems, a stronger clinical team, and better use of appointments, we're focused on getting you the right care at the right time.

Thank you for your support as we continue to improve and shape a healthier future

Join Our Patient Participation Group (PPG)

We're looking for patients to join our Patient Participation Group (PPG).

What is a PPG?

A PPG is a group of patients who work with the surgery to:

- Provide feedback from the patient's perspective
- Help improve services and communication
- Act as a voice for the local patient community

If you're interested in joining, please speak to one of our **Care Navigators** or mention it during your next appointment with a **GP**. Your voice matters, and we'd love to have you involved.

Friends and Family Questionnaire – We Need Your Feedback!

We want to hear from you!

The **Friends and Family Test** is a quick survey asking how likely you are to recommend our surgery to others. Your feedback helps us understand what we're doing well and where we can improve.

You can complete the questionnaire:

- At Reception
- Via a **text message** after your appointment
- On our website
- * You can also support us by leaving a Google review just search for *Dudley Wood Surgery* on Google and click "Write a Review."

Thank you for helping us improve the care we provide!

Stay Connected

Visit our website: www.dudleywoodsurgery.co.uk
Follow us on Facebook: www.facebook.com/DudleyWoodSurgeryDudley
Call us: 01384 569050

Thank you for being part of our community.

We're here to care for you - every month, every season.